

2.18 Training Presentation Questions

At the mid-cert assessment, do we have to go to the Health Assessment to update breastfeeding status?

Yes, you would select Health Assessment from the Mid-Certification Guided Script and update the information.

When will 2.18 rollout?

It should rollout on July 15th.

If the participant was not told to bring documentation for address and income changes what should we do?

In this time of transition for participants who were already scheduled, you can issue one month of benefits and tell the participant to bring the documentation to the next appointment. For those participants that you do schedule or reschedule for a mid-certification appointment, tell them to bring in the documentation with them if their address or income changed.

After the next three months, when participants were told to bring the documentation if there were changes, you can go through the mid-certification process and click on the "Close the Door" button. Have the participant bring the documentation before issuing benefits.

Do we do the mid-certification assessment on infant and breastfeeding women who have already passed the mid-point?

No, they would have been due for a mid-certification appointment before the rollout date, you can give them a "pass".

Do we still do a mid-certification assessment on women who are partially breastfeeding and will not receive food benefits after their infant is six months old?

Yes, because they are still participants as long as they are breastfeeding even though they do not actually receive food benefits. The system is counting them.

**What about those participants already scheduled on a day when a CPA is not available?
There will not be a CPA available to do the SOAP note.**

During this time of transition for people who are already scheduled on a day when only the aide is available, we will allow the CPA to do the SOAP note on the next business day.

After three months, when all participants should be scheduled on a day the CPA is available (or rescheduled to return, just like to complete a certification if the CPA is not available), we will expect to find the SOAP note dated the same as the date of the visit and issuance of benefits. If the CPA is not available, the aide can complete the demographic, height/weight/blood and assessment questions and click on the "Close the Door" button. She would then reschedule the participant for when the CPA is available.

You can create a "mid-certification" type of appointment to select when scheduling participants for a mid-certification appointment.